

Town of Teachey Utility Policy

All customers are required to pay a **non-refundable connection fee (\$75 in town \$150 out of town)**

All bills are mailed by the 21st of each month. If you have not received a bill by mail, it is your responsibility to call us for the amount owed. Payments can be made in person M-F 8AM-5PM, placed in our drop box outside, or online at <https://teacheytown.municipalimpact.com/payment-options>

We are not responsible for the mail

A \$10.00 late fee will be charged if not paid by the 10th. If funds are not in our office by the 20th of the current month by 8:30 AM, your water service will be disconnected, as well as your trash service (if applicable). A \$50.00 reconnection fee will also be added to your account. To reconnect services, account balance must be paid in full.

Trash pickup

Trash is picked up every Friday unless otherwise stated. We recommend that you place your can on the side of the road on Thursday nights to account for an early morning pickup.

Please make sure your trash can lid is able to fully shut. If you have extra trash that will not fit in your trash can, you can also take it to the landfill. Extra cans are available for an additional monthly fee.

Trash placed on the ground beside the can will not be picked up